

Navigating Your New Electric Bill

As a result of our software upgrade, your bill has a new look.

You will find the same important information with some new features to make managing your account even easier. We also have more room to share detailed messages with our members.

FRONT

MARSHALL COUNTY REMC
11299 12TH ROAD PLYMOUTH, IN 46563
OFFICE HOURS (M-F) 8:00AM-5:00PM
Member Services & Outages (574) 936-3161
www.marshallremc.com

A Account #: 99999999
Member Name: JOHN DOE
Billing Date: 12/22/2023
This bill does not reflect payments after 12/22/2023
Charge detail found on the back of this page.

B Account # 99999999
Member Name JOHN DOE
Billing Date 12/22/2023

C TOTAL AMOUNT DUE
\$344.00
Due Date 01/15/2024

Monthly Energy Use Comparison

Total Energy Use Last Month	Total Energy Use This Month	Total Energy Use This Month Last Year
925 kWh 51° Avg temp	1972 kWh 36° Avg temp	955 kWh 37° Avg temp

Your Average Daily Use

29 kWh	AVERAGE DAILY USE
\$5.00	AVERAGE DAILY COST

D Have you registered for our new billing system? SmartHub makes it easy to manage your account like never before! For more information visit www.marshallremc.com/smarthub or scan one of the QR codes on the back of your bill to download the SmartHub app and register your account.

E IMPORTANT MEMBER INFORMATION

F Account # 99999999
Current Charges Due 01/15/2024 \$344.00
Late Amount Due After 01/15/2024 \$354.53
Disconnect Date 02/20/2024

MARSHALL COUNTY REMC P.O. Box 250 Plymouth, IN 46563-0250

Member Services & Outages: (574) 936-3161
Visit our website at www.marshallremc.com

JOHN DOE
123 ANY ROAD
PLYMOUTH IN 46563-0250

MARSHALL COUNTY REMC
PO BOX 250
PLYMOUTH IN 46563-0250

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT - WHEN PAYING IN PERSON BRING ENTIRE STATEMENT

KEEP THIS STATEMENT FOR YOUR RECORDS

Barcode and QR code at the bottom.

INFORMATION KEY


- A. Contact Information:** Ways to contact us about your bill or account are clearly noted on your bill. You can always reach us at 574.936.3161 or at marshallremc.com.
- B. Your Account Information:** Your billing date, account number, and account name are listed here.
- C. Total Amount Due:** This section summarizes total amount due and due date. Automatic payment would be indicated if you participate in this program.
- D. Energy Comparison:** Here you will find your energy usage compared to last month and this month last year. You will also find your Average Daily Use and Cost.
- E. Message Center:** Learn more about programs, services, notices, and events.
- F. Payment Stub:** If you are paying by check, please return this stub with your payment to ensure the payment is properly credited to your account.

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BACK

INFORMATION KEY

- A. Account Information:** This section lists your account information as well as meter number, location, and days in billing cycle. This section also shows the reading dates as well as previous and present readings.
- B. Electric Graph:** This graph shows electric usage as well as average temperatures over the last 2 years.
- C. Account Activity:** This section provides current and previous account activity. See previous balances and payments received as well as an itemized list of current charges.
- D. Total Amount Due** This section summarizes the total amount due for your service address.
- E. Ways to Pay Your Bill:** This lists the various ways you can pay your electric bill.
- F. Pay a New Way:** This section explains a new way to pay with VanillaDirect Pay.



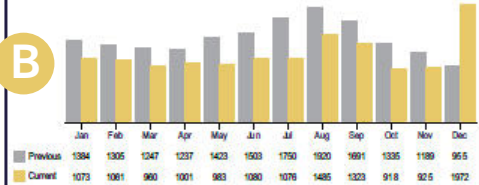
Member Services & Outages: (574) 936-3161
Visit our website at www.marshallremc.com

Meter #	Reading Dates		Readings		Meter Multiplier	kWh Usage	kW Demand
	From	To	Previous	Present			
99999999	11/10/2023	01/17/2024	79982	81954	1	1972	0.000

Account Information

Account Number: 99999999
Member Name: JOHN DOE
Billing Period: 11/10/2023 - 01/17/2024 for 68 Days
Billing Date: 12/22/2023
Phone Number: (999) 999-9999
Service Address: 123 ANY ROAD, PLYMOUTH IN 46563
Rate: Residential and Farm Service

Your energy use over the last 24 months



Previous Account Activity


Previous Balance: \$186.00
Payments Received: -\$186.00
Balance Forward: \$0.00

Current Activity


Wholesale PCA: 1972 kWh @ 0.0128 = \$25.24
kWh Charge: 1972 kWh @ 0.1280 = \$252.42
Demand Charge: 0.0 kW @ 0.0000 = \$0.00
Service Charge: \$43.50
Roundup Amt: \$0.36
State Tax: \$22.48
Current Charges: \$344.00

Total Amount Due \$344.00


Due Date: 01/15/2024




Log in your account at [www.marshallremc.com](#)



Phone Call (574) 936-3161 pay by phone



App Pay your bill using the SmartHub app




In Person Take a copy of your bill and pay by cash, check or money order at our office, located at 11299 12th Road Plymouth, IN 46563


Thank you for being a member!

DOWNLOAD THE SmartHub APP!

GOOGLE PLAY




APPLE



SCAN CODE TO DOWNLOAD!

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers





799366433650001600900745230014

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/receipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.

Follow us on social media!

Have questions about your bill?
Give us a call at 574.936.3161 or visit our website at www.marshallremc.com.

574.936.3161 | www.marshallremc.com

From mailbox to inbox with paperless billing

Enroll through the SmartHub app or by visiting our website at www.marshallremc.com.

